

PCMIS Outcome Feedback

Driving Better Outcomes Through
Intelligent Feedback



Effective therapy relies on timely insight. **UNIQUE** to PCMIS and award winning, Outcome Feedback is clinically proven to increase outcomes, reduce deterioration by 73% and save up to 25% treatment costs

- **It's intuitive for clinicians**
- **Insightful for supervisors**
- **Better for patients**
- **Essential for services focused on outcomes**

**HEALTH TECH
AWARDS 2023
WINNER**





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Clarity at Every Stage of Treatment

Outcome Feedback continuously monitors patient-reported outcome measures and compares progress against expected treatment response benchmarks derived from large clinical datasets. Clear visual indicators show whether a patient is:

- **On Track – progressing as expected**
- **Not On Track – at risk of poor outcome or deterioration**
- **Showing Exceptional Improvement – responding faster than expected**

This enables timely, informed clinical decisions rather than retrospective review

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|  MEASURE IT
Outcome measures such as PHQ-9 and GAD-7 are captured routinely at each session, embedding measurement-based care into everyday practice without additional administrative burden |  COMPARE IT
Each patient's progress is automatically benchmarked against thousands of similar cases to calculate an Expected Treatment Response (ETR) |
|  FLAG IT
Cases that deviate from expected progress are clearly highlighted, prompting reflection, discussion, and clinical review before risk escalate |  ACT ON IT
Outcome Feedback supports collaborative conversations with patients, treatment adjustments, supervision discussions, and appropriate step-up or step-down decisions |

T R U S T E D



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It is not just data - Outcome Feedback is a clinical safety net that strengthens decision-making in services

Clinically Proven - Giving Every Patient the Best Chance to Recover

Outcome Feedback helps clinicians spot early when treatment isn't working, so support can be adjusted before problems grow. With a 73% reduction in the likelihood of reliable deterioration, it delivers safer care, higher recovery rates, and ensures patients feel seen, supported, and kept on track throughout their treatment

“Since we started using Outcome Feedback technology we have seen an increase in our Recovery Rates”

Recommended:
NHS City & Hackney
Clinical Lead, Dr Jon Wheatley

Business Benefits for Services



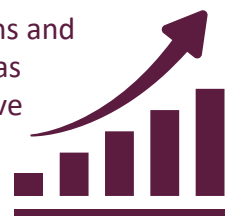
Strengthen Quality and Governance

Outcome Feedback creates a consistent, auditable approach to monitoring treatment effectiveness, supporting clinical governance, CQC readiness, and national reporting requirements



Increase Efficiency and Value

By reducing unnecessary sessions and focusing clinical time where it has most impact, services can achieve better outcomes with existing resources



Enhance Staff Confidence and Capability

Clinicians are supported with objective feedback that complements professional judgement, reducing uncertainty and reinforcing reflective practice



Evidence-Based and Proven at Scale

Outcome Feedback is underpinned by robust NHS trials and peer-reviewed research, demonstrating significant reductions in deterioration and improved outcomes across routine psychological therapy services

Ready to Strengthen Your Outcomes?

- PCMIS Outcome Feedback helps services deliver safer, more effective, and more transparent care — every session, every case.

Contact your Client Engagement Manager for a demonstration or conversation.



OUTCOME
FEEDBACK



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SUPERVISION HUB



CHOOSE & BOOK



TASKING