

# PCMIS Online Referral

Making It Easier to Find the Right Support



## Simple, secure E-referrals into PCMIS

PCMIS Online Referral helps people, GPs, and partner services refer into mental health care quickly and confidently — ensuring referrals arrive with the right information, at the right time, and ready for clinical review.

## Built to support access and choice

Mental health services need referral routes that are clear, inclusive, and responsive. PCMIS Online Referral provides flexible online forms that reflect local pathways and eligibility criteria, while supporting clinical safety and governance.

- Directly integrated with the PCMIS clinical record
- Configurable to local pathways and services
- Secure, compliant, and clinically safe

### ✓ Clear, Structured Referrals

Online referral forms guide referrers step by step, capturing consistent and relevant information without unnecessary complexity.

### ✓ Supports a range of referral routes:

- **Self-referrals:** People can refer themselves with clear guidance on suitability and next steps.
- **GP and professional referrals:** Structured clinical and demographic information supports effective triage.
- **Partner organisations:** Referrals flow straight into PCMIS without re-keying or document handling. All information is automatically mapped into PCMIS, ensuring accuracy, consistency, and a complete audit trail.



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# Supporting Safer, Faster Decisions

With PCMIS Online Referral - you unlock higher-quality referrals through mandatory fields and smart validation that eliminate missing or unclear information. Clinicians benefit from faster, more confident triage thanks to consistent, standardised data, while administrative teams save valuable time by avoiding follow-ups and duplicate data entry - delivering a smoother, more efficient process across the entire pathway

## Business Benefits for Services

- ✓ **Increase Access**  
Cleaner referrals support faster review and allocation.
- ✓ **Increase Visibility**  
Clear insight into referral volumes, sources, and outcomes.
- ✓ **Improve Data Quality**  
Structured capture strengthens reporting and assurance.
- ✓ **Align with Local Digital Strategies**  
Supports ICS priorities for access and interoperability.

## Helping People Reach the Right Care

PCMIS Online Referral helps services offer a clear, supportive way for people and professionals to ask for help — fully connected to PCMIS, so care can begin smoothly and safely.

To explore how PCMIS Online Referral can support your services, contact your Client Engagement Manager for a conversation or demonstration.



OUTCOME  
FEEDBACK



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SUPERVISION HUB



CHOOSE & BOOK



TASKING