

PCMIS Portal

Supporting Access, Choice, and
Joined-Up Care



A Digital Front Door for Your Service

Mental health services need digital tools that support access, reduce pressure on teams, and help services work in more connected ways. The PCMIS Portal provides a secure, practical way for clients to engage with services digitally. It extends services beyond appointments, without adding complexity or risk, supporting:





- **Accessible for clients**
- **Efficient for staff**
- **Designed for services working within system priorities**

A Simple, Secure Digital Route into Care

The PCMIS Portal gives clients a clear, secure way to interact with your service online. Clients can:

- **Receive and respond to information from the service**
- **Complete digital forms and questionnaires in their own time**
- **Stay engaged between contacts and appointments**

All information flows directly into PCMIS, ensuring staff have timely, accurate information to support safe and effective care.

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|  IMPROVE ACCESS Digital access supports earlier engagement, flexible contact, and reduced barriers for people who may struggle with traditional routes into care. |  REDUCE PRESSURE ON TEAMS Replacing paper forms and manual processes reduces administration, duplication, and follow-up work — freeing capacity across the pathway. |
|  SUPPORT CONTINUITY OF CARE Information submitted via the Portal is linked to the client record, giving clinicians and administrators a complete, shared view when supporting care. |  MAINTAIN GOVERNANCE Portal access is controlled through PCMIS permissions and security rules, supporting information governance, clinical safety, and local policy. |



PCMIS.COM

The PCMIS Portal supports Care Systems priorities around access, efficiency, and consistency of delivery.

Empowering Patients, Streamlining Services

The PCMIS Portal improves mental health services by making care more accessible, efficient, and patient-centred. Patients can securely complete assessments and outcome measures in their own time, helping them feel more involved in their care while reducing appointment pressure

Business Benefits for Services

- ✓ **Support Digital Access and Inclusion**
Offering an additional digital route helps services meet access standards while giving people more choice in how they engage.
- ✓ **Improve Data Quality and Timeliness**
Client-submitted information is structured, time-stamped, and immediately available within PCMIS.
- ✓ **Reduce Avoidable Contact**
Collecting information upfront helps services triage more effectively and reduces unnecessary follow-up.
- ✓ **Enable Modern Models of Care**
The Portal supports blended and hybrid delivery, helping services operate consistently across teams, pathways, and localities.

Ready to Strengthen Your Digital Front Door?

- The PCMIS Portal helps services deliver accessible, efficient, and well-governed care — aligned to ICS priorities and local service needs.

Contact your Client Engagement Manager for a demonstration or conversation.



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FEEDBACK



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